Item 2: ID HELP

If you are having trouble verifying a birth certificate or marriage certificate, the following tips might help:

1. You must be referring to a full birth certificate, not an extract.
2. Make sure you enter your name as it appears on the birth or marriage certificate, even if your name has changed.
3. Click on the question mark next to the field you are having trouble with to see an example document.
4. Please see our help guide if you are still having trouble: http://qparents.qld.edu.au/#/help

You are taken to the QParents login page. Log in using your email address and the password you chose in step 6.

You now need to add your students. Enter the EQID (see item 3), school year, and school name, then click 'submit'. If you have been nominated as the QParents account owner for another child, click 'Add another student' and repeat this process. Once you have added all your students, your registration and account set-up is complete.

Item 3: EQID

Every school student has an EQID. It consists of 10 numbers and one letter. You can find it on your child’s student ID card (the numbers under the barcode), report cards, or school invoices, among other documents.

An email is sent to the email address you entered in Step 6. Click on the link in this email to verify your email address and activate your account.

A final check is conducted at your child’s school. You will be notified by email when this check is complete and you will then have access to all of the features in QParents.

Enjoy!